Minutes of the Cataloguing and Authorities User Group Meeting
Monday, 2 November 2015
Alice Moulton Room, Gerstein Library
10:00 – 11:30 am

Present:
Michael Bramah (SMC), Elisa Sze (Inforum), P. J. Carefoote (Fisher), Wendy Li (HK), Fabiano Rocha (Robarts), Remi Pulwer (SMC), Kate MacDonald (Trin), Anne McGillivray (Knox), Mary Reynolds (Regis), Jeff Newman (New), Marlene van Ballegooie (Robarts), Jordan Hale (Map & Data), Irene Wu (Rom), H. Rashid (Law), Lisa Andrews-Attwater (Rotman), Joan Links (Media Commons), Lisa Gayhart (ITS),

Calling in: Mary Jaques (St Augustine’s), Ravid David (Scholars Portal Robarts), Susan Williams (UTM), Shelley Hawrychuk (UTM), Dong Xia Wang (UTSC),

Regrets: Carmen Socknat (Vic), Lana Soglasnova (Robarts), Juliya Borie (Robarts),

1. Agenda approved.

2. September 2015 Meeting minutes approved.

3. U of T Libraries Website and Public Catalogue – Usability information update (Lisa Gayhart, ITS)
   - New U of T Libraries website launched in May; Lisa and members of ITS are assessing on an ongoing basis how people are using the site; considering ways to make it more efficient for users; and ensuring content is updated and accurate.

Preparations for the redesign
   - Outreach: including focus groups and surveys of library staff, students, and faculty; a lot of work was done to get feedback on layout, look and feel, and the current website is the result of iterative designs based on feedback from various groups.
   - Usability: committed to ensuring usability of the site for all users by using usability assessment tools such as screen readers; also collaborated closely colleagues in the US.
   - Responsive design: since mobile usage has gone up, having a web responsive to various devices is essential.

Notable findings to date since the launch:
   - People are not actually using the first page of the Library website that much; instead they are finding information on the library website via google scholar, bookmarks, entering directly into catalogue, and by direct links from course websites.
   - Renewing your books top link; directional and informational items the type of information most searched for.
   - Items not being accessed via the front page: the section of items above the footer that includes Collections, Workshops, News sections; looking into ways to improve visibility.
   - Footer information is being used based on user studies.
   - Navigation: clean-up; card sorting exercises.
   - Library listings: Each library has a basic listing on the library listing pages that may have been drawn from old information on the previous site: https://onesearch.library.utoronto.ca/visit If this information is not correct for your library, please notify web@library.utoronto.ca with corrections.

Current work and future improvements:
   - Display of results page from one search box: this is the set of results that displays by category in square boxes; currently assessing whether users are finding information they need from this display.
• Library FAQ to be improved.
• Migrating individual library subsites such as Gerstein, UTSC, to the new template.
• Creating a toolkit for usability testing for all libraries to use.
• Journey mapping through Robarts to improve navigability through the space.
• Online Catalogue version of Shelf Browse is almost done.
• Relevancy rankings of catalogue search results are to date still one of the biggest issues to address.

Q: Do you know how many people are still using the classic catalogue and why, i.e. is it discipline specific?

• There is still a large number of users accessing the classic catalogue, though Lisa didn’t have exact numbers or information on why at this time.
• Comment: Fisher still uses the classic version a lot because of the ability to limit search results to a specific year or date, which is not currently possible using Endeca in public catalogue (can limit by date range only).

Q: Are there a lot of problem reports from users who can’t find items in the catalogue? Initial reports logged in JIRA (ITS’ issue tracking system) about the website and online catalogue were to provide advice on design etc, but now tend to be to report particular problems with finding information or issues with the records.

Q: Where does Summon fit into the whole scheme? Not a lot of control over Summon beyond appearance.

Q: Can you tell us more about the types of questions or tasks you ask library users to complete during your usability testing of the catalogue/library website?

• One part of the usability testing has been presenting volunteers with specific tasks to complete on the website, like finding a specific catalogue record or piece of information on the site. By observing the volunteers working through the tasks and verbally explaining their thought processes, it helps to identify whether certain tasks are more difficult to complete than others on the website to make improvements.

4. Canadian Linked Data Initiative (Marlene van Ballegooie, ITS): see Powerpoint slides below for specific details.

• Background: Technical Services Directors of Large Research Libraries (Big Heads) met at ALA 2015 and most Canadian University Libraries are not very far along on Linked Data projects; To begin a Canadian discussion, there was an summit to discuss Linked Data among various Canadian University Libraries at the recent Access Conference 2015, Toronto.

Various speakers including: Roy Tennant, Phil Schreur, Pat Riva (BAnQ) IFLA

Outcomes: agreement to collaborate with 5 institutions on the following:
  o Communication plan:
  o Grants & funding
  o Education and training group – for all staff in libraries.
  o Identifiers group – integrating Linked Data into legacy metadata
  o Digital Projects
  o Linked Data Tools

LAC – not involved in the initial meeting – but now on board

Project Ideas:
  o Coordinated national training; cohesive set of training materials, Pairing at a distance
  o Legacy metadata enhancement
  -reconciliation of authorities with external datasets
  -integrating oclc work identifiers
Making MARC metadata “linked data ready”

First U of T pilot project Local digital collections - Discover and Early Dev of Insulin – old project to convert metadata into RDF triples.

Question to consider for the group from Marlene: How do you want to get involved in this project?

5. A couple of reminders (Marlene van Ballegooie, ITS)

What to do with the “Headings keys cannot be indexed” error in Sirsi

Occasionally after cataloguing an item, you may be unable to find it again in Sirsi when you search by title and receive the error “headings keys cannot be indexed.” It means the title has not been indexed properly, but there are other ways to get back to the record.

- Search for the record by call number or item id. Once you find the record using this method, make a small change, and resave. The record will then be reindexed and searchable by title.

- It’s still worth sending a message to the Catinfo listserv to let Wenran know this happened, as there is likely to be a batch of records that will need to be reindexed.

Eresource links in imported records

- When importing records from other institutions, please ensure you delete any links to full-text versions that the original institution has paid for. Catalogue links leading to paid full-text resources are unique to each institution, and leaving them in has led to a number of false reports from our users about e-resources that they cannot access.

- Leaving in links to freely available information about the item such as LC Table of Contents or abstracts is fine.
The Canadian Linked Data Initiative

Marlene van Ballegooie
CAUG Meeting
November 2, 2015
Background

• Technical Services Directors of Large Research Libraries (Big Heads) meeting at ALA 2015
• Access Conference 2015, Toronto + Day long Workshop
• Top 5 Canadian Research Libraries
  – University of Toronto
  – University of British Columbia
  – McGill University
  – Université de Montréal
  – University of Alberta
Workshop

• Invited speakers:
  – Beacher Wiggins and Sally McCallum (LOC)
    • BIBFRAME update
  – Roy Tennant and John Chapman (OCLC)
    • OCLC Work Identifiers and Schema.org
  – Phil Schreur (Stanford/LD4P)
    • Linked Data For Production
  – Pat Riva (BAnQ)
    • Work of IFLA in Linked Data space
Workshop Outcomes

- Agreement to collaborate
- Communication plan
- Development of sub-groups
  - Grants and funding
  - Education and Training
  - Identifiers (integration into legacy metadata)
  - Digital Projects
  - Linked Data Tools
- Addition of Library Archives Canada to the initiative
Project Ideas

• Coordinated national training
  – Development of educational and training materials
  – Linked Data education at all levels
  – “Pairing at a distance”

• Legacy metadata enhancement
  – Reconciliation of authorities with external datasets
  – Integrating OCLC Work Identifiers
  – Making MARC metadata “linked data ready”
Project Ideas

- Local digital collections
  - Pilot to convert metadata into RDF triples
  - Discovery and Early Development of Insulin digital collection
- Investigation into Linked Data tools
  - BIBFRAME editor is of particular interest
- Seeking grants to fund projects/meetings
• Programatically making matches to external vocabularies/data sets
• UTL Authority file (2,819,397 records)
• Current match rate

...and continually improving!

• Still need to identify best place to record data in authority records. Likely custom 9XX fields.

id.loc.gov = 2,006,902
VIAF = 1,938,435
ISNI = 1,279,659
FAST = 329,195
Wikipedia = 181,019
GeoNames = 27,552
Authority Matching Examples

- Margaret Atwood
  - http://id.loc.gov/authorities/names/n79102766
  - http://id.worldcat.org/fast/42222
  - http://en.wikipedia.org/wiki/Margaret_Atwood
  - http://viaf.org/viaf/109322990
  - http://isni.org/isni/0000000123215491
• Toronto

http://id.loc.gov/authorities/names/n79079328
http://id.worldcat.org/fast/1205798
http://en.wikipedia.org/wiki/Toronto
http://sws.geonames.org/6167865
http://viaf.org/viaf/105856875
What’s Next?

- Town Hall - November 26th
- Development of Linked Data Interest Group
- Question: How do you want to get involved?